



# QUALITY POLICY

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It is the policy of Surrey Paving & Aggregates Company Ltd / Surrey Paving & Aggregate Co. Caribbean Ltd to maintain a Quality System designed to meet the needs and expectations of customers, stakeholders and interested parties, also fairness and concern for our employees and responsibility to the communities within which we operate.

Our vision is to exceed customer expectations for Quality, Safety, Sustainability, Cost, delivery and value and to adopt and implement the Quality principle 'Right First Time' during the execution of Contracts.

All members of SPA staff are responsible to follow the Quality Management System in his / her respective scope of work and support its continuous improvement in accordance with:

- **Objectives** - Objectives shall be measurable and results are expected to improve all scopes of work such as, technical, production, health and safety, environment;
- **Satisfaction** - Customers, stakeholders and interested parties needs and expectations shall be satisfied and enhanced by the identification and clear definition of customer as per contract requirements.
- **Professionalism** - It is expected that all SPA staff shall exercise a high level of professionalism to demonstrate competence and skill;
- **Solidarity** - Promoting a sense of common interest and solidarity with members of staff;
- **Respect** - Respecting ourselves, customers, stakeholders and interested parties and respecting our commitments
- **Training** - All personnel employed on any contract will be made fully aware - through regular training- of their responsibilities within the system and SPA's commitment to the requirements of the ISO 9001:2015 standard.
- **Improvement** - The Quality System will be continually monitored and updated where necessary.
- **Communication** - The Quality Policy will be prominently displayed ensuring that all personnel including customers, stakeholders and interested parties, are fully conversant with the quality aims of the Company.

From this commitment, Management will ensure that every individual through his/her position in the Company assumes responsibility to achieve the continual maintenance and improvement of the Quality Management System.

Signed   
Leslie Chang  
Managing Director